



Testimonials

About "Are You Listening?"

"Rich should present this listening class to the Board of Directors."

Dana Chisnell, Membership Community Consultant, Assistant to the President of the Board of Directors for the international Society for Technical Communication (STC)

"Excellent and entertaining. Without exaggeration, it's exactly what I needed to hear and reconsider."

Patrick Neary, Multimedia Instructional Designer; "Listen!" session, STC Phoenix, Arizona

"Excellent! The best I've seen since the STC conference started. Truly eye-opening."

–Anonymous evaluation; "Are You Listening" session, 53rd STC Annual Conference, Las Vegas, Nevada

"This has been the best, by far, session of this conference. Thank you."

–Cynthia Meyer, IT Process Specialist and former University Professor; "Are You Listening" session, 53rd STC Annual Conference, Las Vegas, Nevada

About Solari's Technical Communication services

"We could have hired another writer, but it wouldn't have been Rich with his passion and caring."

–Briar Alpert, President, BioTek Instruments

"Rich is the father of Systems & Software's documentation."

–Jim Groh, technical communicator, Systems & Software

"With our software upgrade, training and documentation has improved dramatically, shortening our training time and eliminating the need for temps."

–Nick Karrobon, City of Milwaukee Water Works; commenting on the new training materials and user guides written by Solari President Maggiani

About Rich Maggiani's presentation skills

"You were brilliant!"

–Beth Tanner, President, Tanner Corporate Services; in response to Rich's opening speech at the 53rd Annual STC Conference in Las Vegas, Nevada

"Rich rocks!"

–Anonymous evaluation; "Writing a Contract"

session, 49th STC Annual Conference, Nashville, Tennessee

"I've seen other presentations that Rich has given and I've never been disappointed! Excellent presentation. Best one of the show!"

–Anonymous evaluation; "Are You Listening" session, 53rd STC Annual Conference, Las Vegas, Nevada

About the Rediscovering Your Inherent Skills class

"What you said really moved me."

–Marella Colyvas; "How a Sabbatical Can Boost Your Career" session, 52nd STC Annual Conference, Seattle, Washington

"I'm fully engaged at work now, more of a catalyst."

–Tracey Martinsen, Process Management Lead, Tantalus Systems; after applying her rediscovered inherent skills at work

"Oh so inspirational."

–Anonymous evaluation; "How a Sabbatical Can Boost Your Career" session, 52nd STC Annual

Conference, Seattle, Washington

"This class truly opened my eyes. I expanded my role at work and am enjoying every minute."

–Dave Dec, Senior Communications Specialist, MyWebGrocer.com; two months after completing "Rediscovering Your Inherent Skills"

"You've helped me find my passions and do what I enjoy."

–Mark Attew; "How a Sabbatical Can Boost Your Career" session, 52nd STC Annual Conference, Seattle, Washington

About Solari's Marketing Communication services

"Basically, it's a HUGE home run... They both raved about how comprehensive it was, easy to read, awesome to have screen shots, great descriptions, absolutely LOVE the benefit statements."

–Bob Flaherty, Sales Representative, Systems & Software; in response to Rich's marketing booklet describing the features and benefits of a new software release, which led directly to a \$400,000 sale.